

Announcement from St Mary's Hospital

Media Invite

30th June 2016

Launch of iWantGreatCare

You are invited to the above event being held on Monday 4th July, between 08.30am and 10.30am in Lecture Theatre 2, Education Centre, St Mary's Hospital, Parkhurst Road, Newport, Isle of Wight, PO30 5TG. See below for the timetable of speakers. You are welcome to attend at any time.

With effect from Monday 4th July, Isle of Wight NHS Trust will commence working in partnership with [iWantGreatCare](#) (www.iwantgreatcare.org/) to provide simple, real-time solutions to collect and analyse patient feedback. With particular emphasis on improving the collection of feedback for the national survey known as 'The Friends and Family Test' [iWantGreatCare](#) are going to provide the Trust and staff with the tools needed to actively drive forward improvements to patient experience and improve the satisfaction ratings of all our services.

The following will be speaking at the event:

- 08:30 - Dr Mark Pugh, Executive Medical Director and Dr Oliver Cramer, Deputy Medical Director. IW NHS Trust
- 09:00 - Sarah Johnston*, Deputy Director of Nursing, IW NHS Trust
- 09:30 - Neil Bacon, Chief Executive Officer, [iWantGreatCare](#)

*Will be present throughout the morning.

During the course of this briefing, the Executive Medical Director will introduce [iWantGreatCare](#), the Deputy Director of Nursing will outline the key benefits of improving patient experience and the Chief Executive Officer of [iWantGreatCare](#) will outline the vital services his team will be providing the Trust during this partnership. Following the briefing the [iWantGreatCare](#) team will be visiting Wards at St. Mary's Hospital to talk about the initiative.

Please RSVP to comms@iow.nhs.uk or phone 01983-822099 ext 6175